



Project Reflection

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Culminating Experience Project Reflection

Designing the Digital Literacy Implementation Guide was very rewarding. I felt very fortunate to have the opportunity to apply multiple skill sets on one project. For example, my experiences in working with non-profits, in business management and as a tutor helped provide me with multiple perspectives that needed to be included in the text. I had a view from the most hands-on level and from a top-down perspective as well. These different perspectives came together to give me a more holistic view of a CBO rather than seeing it in its component parts. I believe this enabled me to address concerns on multiple levels.

Having the input from the Digital Literacy Partners was invaluable for me to synthesize the broader picture and identify what was missing with at the Mid-Valley Literacy Center which made implementing digital literacy such a challenge. Conversely, the information I gained at the Digital Literacy Partners' meeting last fall, also inspired me to try another nonprofit that might be more invested in and capable of providing digital literacy. As a result, I contacted Pine St. Resource Center, which has been a far more positive experience. Working with both of these local nonprofits allowed me to compare programs and reinforced many of the lessons those who have already implemented digital literacy brought to the meeting last fall.

Additionally, I only understood why and how digital literacy tutoring is different from traditional tutoring by having experienced both. I do not believe if I had not had two quarters of tutoring literacy, I would not have clearly identified this difference for myself and, therefore, would not have been able to include that concept that emerged from that experience for anyone else.

One area I do need to work on is to become better organized in my communication when it came to versions of the implementation guide. I needed to provide reviewers with more structure in terms of what feedback I was looking for as well as a specific time frame for that feedback. I believe if I had planned that out more clearly, providing feedback would have been easier for those who I was asking to read it. This is a lesson I will remember and carry with me going forward.

Giving the presentation was not nearly as bad for me as I have seen it be for others. As I have attended multiple presentations during my time here, some have been obviously very nervous. While some nervousness and anxiety is expected, I seem to be able to set that aside when in front of people. I actually visualize a gear shift and my hand shifting down. I refer to this as "putting my ego in neutral." Based on the feedback I received about how poised I was, apparently this is a successful strategy I have developed and will continue using. Considering I had problems with the projector, we changed rooms, then I accidentally closed PowerPoint, I ended up being incredibly grateful that I have this strategy in my presentation toolkit. It really makes me start thinking about presenting at conferences. Now, I just need to decide what I want to say.